

## VISITING HOURS

Visitors can be good medicine for patients. The visiting hours for North Central Baptist Hospital are 8:00 am to 8:30 pm. We also request only two visitors per patient in a room at one time. This will allow our patients time to rest and recover. If you have special circumstances or have a question regarding visitors, please check with your nurse. Critical Care and Women's Services areas may have restricted hours. Please check with the nurse in charge.

## SECURITY

North Central Baptist Hospital Security is responsible for the safety and security of patients, staff and visitors to our hospital. All officers are Commissioned Security Officers through the Texas Department of Public Safety, Private Security Bureau and receive over 30 hours of re-certification and annual training per year. You may contact security at x7-4850.

## PATIENT ADVOCACY

The patient advocate is available to assist with questions or concerns that may arise during your visit to our hospital. You may contact the patient advocate at x7-4970.

## PASTORAL CARE

The Chapel is located in the main hospital lobby and is open 24 hours a day. If you desire pastoral services, please tell one of the nursing staff and we will contact a chaplain for you. In an effort to meet your spiritual needs, the chaplains do make daily rounds to the patient rooms. If there are any special religious requests, please inform the staff. You may contact pastoral care at x7-4750.

## DINING OPTIONS

Cafeteria – located in the basement of the main hospital

Monday – Friday

Breakfast – 6:00 am to 10:00 am  
Lunch – 11:00 am to 2:30 pm  
Dinner – 3:30 pm to 7:30 pm

Saturday – Sunday

Breakfast – 7:00 am to 10:00 am  
Lunch – 11:00 am to 2:30 pm  
Dinner – Closed

French Corner/Starbucks – located on the first floor of the Atrium

Monday – Friday 7:00 am to 8:00 pm  
Saturday – Sunday 8:00 am to 8:00 pm

Vending machines are available in the basement of the main hospital adjacent to the cafeteria and in the main Emergency Department entrance.

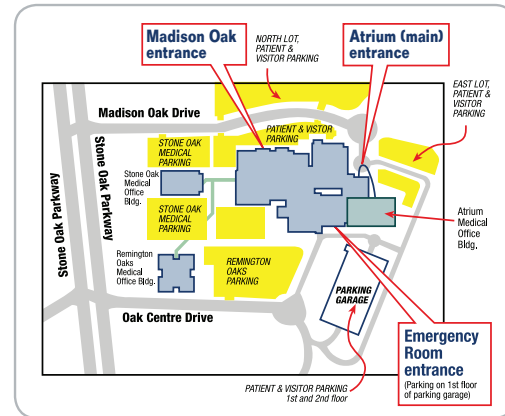
## GIFT SHOP

Located on the first floor of the Atrium

Monday – Friday 9:00 am to 8:00 pm  
Saturday – Sunday 10:00 am to 6:00 pm

## SMOKING

North Central Baptist Hospital is a tobacco-free campus. Smoking is not permitted anywhere on the hospital campus.



520 Madison Oak Drive  
San Antonio, Texas 78258 • (210) 297-4000

## SERVICES AVAILABLE:

Anesthesia • Cardiology • Thoracic Surgery • Colon and Rectal Surgery • Critical Care • Diagnostics and Imaging • Emergency Care • Endocrinology • Family Practice • Gastroenterology • Gynecology • Gynecologic Oncology • Hematology • Infectious Disease • Internal Medicine • Laboratory Services • Neonatology • Nephrology • Neurology • Obstetrics • Oncology • Oncological Surgery • Ophthalmology • Orthopedics • Orthopedic Surgery • Otolaryngology (ENT) • Outpatient Testing and Treatment • Pathology • Pediatric Intensive Care • Pediatrics • Pediatric Surgery • Podiatry • Perinatology • Plastic Surgery • Pulmonology • Radiology • Rehabilitation • Respiratory Care • Rheumatology • Surgery • Urology • Women's Services

## MISSION

The Baptist Health System exists to provide the highest quality in health care delivery, education and community service through a dedicated team of health care professionals working together in a compassionate Christian environment.

## VALUES:

- Compassion
- Excellence
- Safety
- Stewardship
- Community
- Faith

 **NORTH CENTRAL BAPTIST HOSPITAL**  
Passionate people. Compassionate care.  
northcentralbaptisthospital.com

# NORTH CENTRAL BAPTIST HOSPITAL CAMPUS GUIDE



## WELCOME

In 1991, we opened our doors as a full-service hospital in a growing area of the city. Located on the north side of San Antonio at Stone Oak Parkway and Highway 1604, North Central Baptist Hospital offers an ever increasing array of services. We have 268 patient beds and are continually expanding to meet the needs of the community.

We know that you want the best for you and your family. No matter what your health care needs may be, you can trust the hospital's caring staff to provide care using some of the latest technology available.

Please use this campus guide as a resource during your visit to the hospital. If you have any questions, feel free to ask any of our team members or volunteers.

Sincerely,



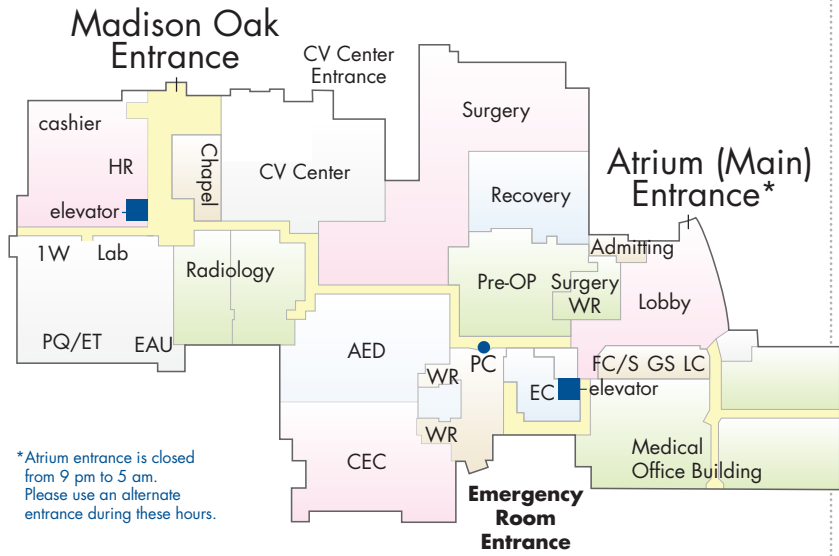
Jack Cleary  
President  
North Central Baptist Hospital

## FEATURES OF NORTH CENTRAL BAPTIST HOSPITAL:

- Robotically Assisted Surgery
- Home of the Baptist Regional Children's Center
- Accredited Chest Pain Center designation by the Society of Chest Pain Centers
- Cardiac services offered through The Cardiovascular Center at North Central Baptist Hospital
- Surgical services offered include orthopedics, open-heart surgery, urology, pulmonary and general surgery
- Mother's Milk First Lactation Center located in the Atrium lobby
- Full array of childbirth education classes available for all members of the family
- State-of-the-art in vitro fertilization

 **NORTH CENTRAL BAPTIST HOSPITAL**  
Passionate people. Compassionate care.  
northcentralbaptisthospital.com

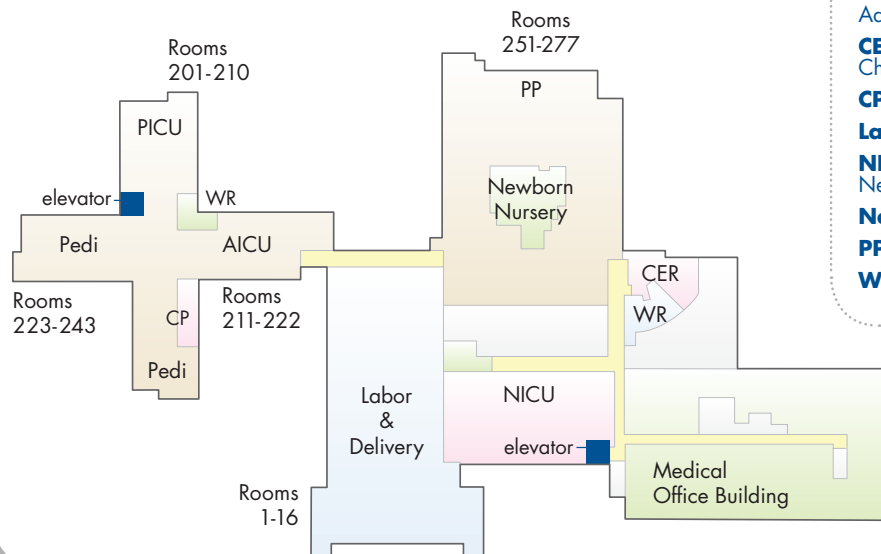
# FIRST FLOOR



\*Atrium entrance is closed from 9 pm to 5 am. Please use an alternate entrance during these hours.

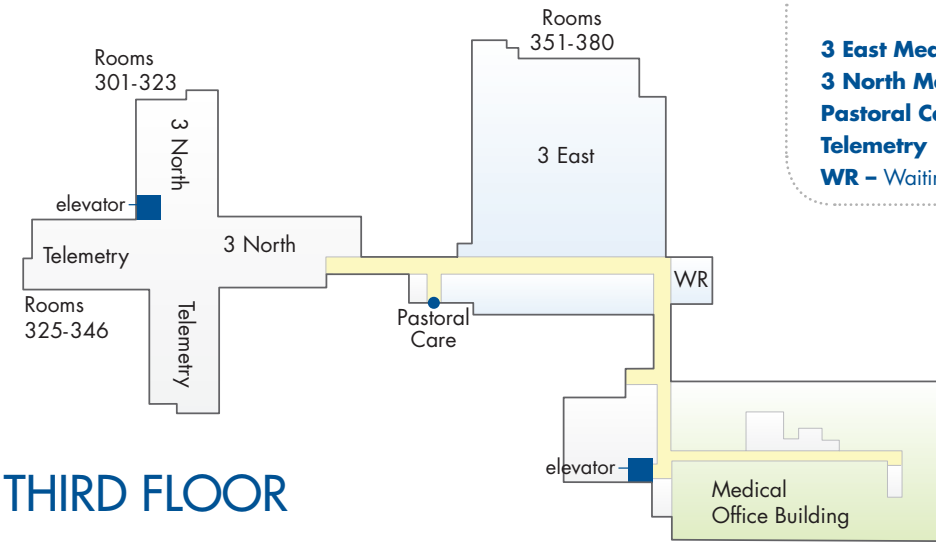
- 1W** – 1 West
- AED** – Adult Emergency Department
- Cashier**
- Chapel**
- CEC** – Children’s Emergency Department
- Admitting**
- Radiology**
- CV** – Cardiovascular Center & Cath Lab
- EAU** – Express Admissions Unit
- EC** – Education Center
- FC/S** – French Corner/Starbucks
- GS** – Gift Shop
- LC** – Lactation Center
- PC** – Pastoral Care
- Pre-OP**
- PQ/ET** – Pedi Q/Express Testing
- Recovery**
- Surgery**
- WR** – Waiting Room

# SECOND FLOOR

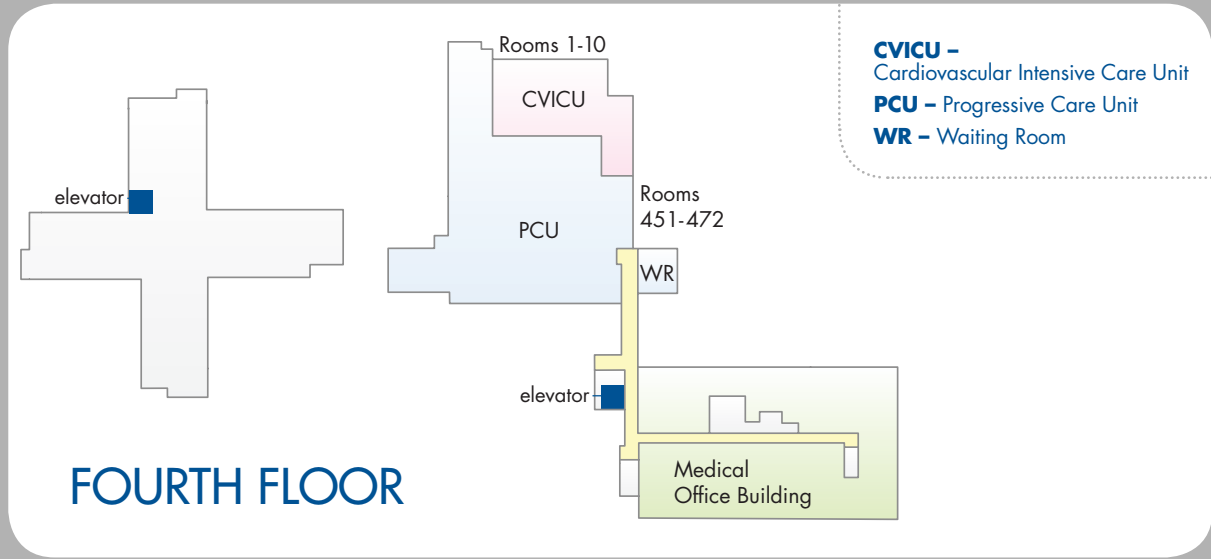


- Pedi** – Pediatric Unit
- PICU** – Pediatric Intensive Care Unit
- AICU** – Adult Intensive Care Unit
- CER** – Childbirth Education Room
- CP** – Childlife Playroom
- Labor & Delivery**
- NICU** – Neonatal Intensive Care Unit
- Newborn Nursery**
- PP** – Postpartum
- WR** – Waiting Room

# THIRD FLOOR

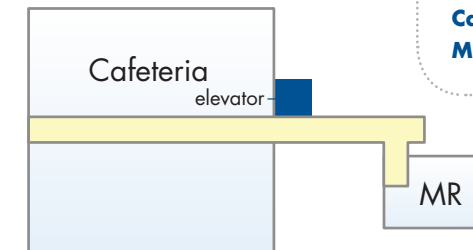


- 3 East Medical/Surgical**
- 3 North Medical/Surgical**
- Pastoral Care**
- Telemetry**
- WR** – Waiting Room



- CVICU** – Cardiovascular Intensive Care Unit
- PCU** – Progressive Care Unit
- WR** – Waiting Room

# BASEMENT



- Cafeteria**
- MR** – Medical Records